



# Commercial Mowing Equipment Limited Warranty

Ariens Company (Ariens) warrants to the **original purchaser** that Ariens, Gravely and Countax brand products purchased on or after 9/1/2015 and designated or labeled commercial products by Ariens Company will be free from defects in material and workmanship for the time period noted in the chart below. Equipment put to personal use around a single household or residence is considered "Consumer Use"; equipment put to any business use (agricultural, commercial, or industrial) or used at multiple locations is considered "Commercial Use" If any product is rented or leased, then the duration of these warranties shall be 90 days after the date of purchase.

An authorized Ariens dealer (Ariens brand products), Gravely dealer (Gravely brand products), or Countax dealer (Countax brand products) will repair any defect in material or workmanship, and repair or replace any defective part, subject to the conditions, limitations and exclusions set forth herein. Such repair or replacement will be free of charge (labor and parts) to the original purchaser except as noted below.

Warranty Code	Product Group	Warranty Period Consumer Use	Warranty Period Commercial Use
CA	Pro-Turn 100 & 200, Pro-Master, Compact-Pro, Pro-Stance, Pro-Ride, Pro-Walk Mowers, Pro-Zoom, etc.	3 Years	2 Years
CC	Pro 20 Series Walk-Behind Mowers, Commercial 21	3 Years	1 Year
N/A	Service (replacement) Parts	90 Days (no labor)	90 Days (no labor)
CD	Pro-Turn 400	3 Years	3 Years (Years 1 & 2: Parts & Labor, Year 3: Parts Only)
CF	Pro-Turn	3 Years	2 Years or 600 Hours
CG	Two-Wheel Tractor	2 Years	2 Years
AA	Serialized Attachments	1 Year	1 Year
AB	Serialized Attachments	2 Years	2 Years

### Special Extensions

The chart below details special extensions to this warranty:

Warranty Code	Warranty Exception	Warranty Period	Use	Detail
CA, CD	Mower Deck Shell on Commercial Mowers	Lifetime	All	2 Years parts and labor (Commercial), 3 Years parts and labor (Consumer), parts-only thereafter.
CA, CD	Main Frame on Commercial Mowers	Lifetime	All	2 Years parts and labor (Commercial), 3 Years parts and labor (Consumer), parts-only thereafter.
CA, CD	Cast Iron Deck Spindles	3 Years	All	3 Years for all users including Commercial.

## Exceptions and Limitations

The chart below details special exceptions to this warranty:

Warranty Code	Warranty Exception	Warranty Period	Use	Detail
All	Batteries	1 Year	All	Prorated
All	Belts, Muffler, Tires	None	Commercial	These components are not covered when used commercially.
All	Cloth, Plastic, and Rubber Components (Including Belts and Cables)	Maximum 2 Year	All	Warranty is limited to 2 years for consumer use. Except as noted above, these components are covered for defect, not for wear.
All	Engines	See Engine Manufacturer's Warranty	All	Engines are covered by engine manufacturer's warranty. Refer to engine manufacturer's warranty statement.

## Customer Responsibilities

**Register the product immediately at the time of sale.** If the dealer does not register the product, the customer must complete the product registration card in the literature package and return it to the Ariens Company, or register the unit online at [www.ariens.com](http://www.ariens.com), [www.gravely.com](http://www.gravely.com), [www.countax.com](http://www.countax.com).

To obtain warranty service, the **original purchaser** must:

- Perform the maintenance and adjustments explained in the owner's manual.
- Promptly notify Ariens or an authorized Ariens, Gravely or Countax service representative of the need for warranty service.
- Transport the product to and from the place of warranty service at owner's expense.
- Have the warranty service performed by an authorized Ariens, Gravely or Countax service representative.

## To Find an Authorized Service Representative:

<b>In the U.S. and Canada:</b>		
Use the dealer locator on our websites: <a href="http://www.ariens.com">www.ariens.com</a> • <a href="http://www.gravely.com">www.gravely.com</a>		
Or contact us by mail or by phone:		
<b>In the U.S., Canada, Mexico, Caribbean, Central and South America:</b>	<b>In Europe, Asia, Africa or the Middle East:</b>	<b>In Australia or New Zealand:</b>
Ariens Company 655 W. Ryan Street Brillion, WI 54110 Phone: (920) 756 - 4688 <a href="http://www.ariens.com">www.ariens.com</a>	Ariens Company Limited Great Haseley, Oxford OX44 7PF United Kingdom Phone: +44 800 597 7777 <a href="http://www.countax.co.uk">www.countax.co.uk</a>	Allpower Industries Pty Ltd 128 Bridge Rd Keysborough VIC 3173 Australia Phone: +61 1800 333 428 <a href="http://www.allpower.com.au">www.allpower.com.au</a>

## Exclusions – Items Not Covered by This Warranty

- Parts that are not genuine Ariens, Gravely or Countax service parts are not covered by this warranty and may void the warranty.
- Damages resulting from the installation or use of any part, accessory, or attachment which is not approved by the Ariens Company for use with product(s) identified herein are not covered by this warranty.
- The following maintenance, service and replacement items are not covered by this warranty unless they are noted in the Limitations section above: lubricants, spark plugs, oil, oil filters, air filters, fuel filters, brake linings, brake arms, brake shoes, skid shoes, scraper blades, shear bolts, mower blades, mower vanes, brushes, headlights, light bulbs, knives, cutters.
- Any misuse, alteration, improper assembly, improper adjustment, neglect, or accident which requires repair is not covered by this warranty.
- **Use of gasoline blends exceeding 10% ethanol voids any and all warranties.**

- Products are designed to the specifications in the area that the product was originally distributed. Different areas may have significantly different legal and design requirements. This warranty is limited to the requirements in the area in which the unit was originally distributed. Ariens Company does not warrant this product to the requirements of any other area. Warranty service is limited to service within the area originally distributed.
- In countries other than the United States and Canada, contact the Ariens Company dealer for warranty policies that govern within your country. Rights may vary from country to country and within any one country.

### **Disclaimer**

Ariens Company may from time to time change the design of its products. Nothing contained in this warranty shall be construed as obligating the Ariens Company to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

### **LIMITATION OF REMEDY AND DAMAGES**

Ariens Company's liability under this warranty, and under any implied warranty that may exist, is limited to repair of any defect in workmanship, and repair or replacement of any defective part. Ariens Company shall not be liable for incidental, special, or consequential damages (including lost profits). Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### **AUSTRALIAN CONSUMER LAW**

The following applies solely to warranties subject to Subsection 102(1) of the Australian Consumer Law: Our goods come with guarantees that cannot be excluded by the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

### **DISCLAIMER OF FURTHER WARRANTY**

**Ariens Company makes no warranty, express or implied, other than what is expressly made in this warranty. If the law of your state provides that an implied warranty of merchantability, or an implied warranty of fitness for particular purpose, or any other implied warranty, applies to Ariens Company, then any such implied warranty is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.**

This warranty gives you specific legal rights, and you may also have other rights which vary from region to region.