



**GRAVELY**

# Electric Outdoor Power Equipment Limited Warranty

AriensCo warrants to the original purchaser that Gravely brand products purchased on or after 09/01/2022 will be free from defects in material and workmanship for the time period noted in the chart below.

If any product is rented or leased, then the duration of these warranties shall be 90 days after the date of purchase.

An authorized Gravely EV dealer will repair any defect in material or workmanship, and repair or replace any defective part, subject to the conditions, limitations and exclusions set forth herein. Such repair or replacement will be free of charge (labor and parts) to the original purchaser; except as noted below. Pick-up and delivery are at the owner's expense.

The warranty code is found on the model and serial number identification label on the mower, off-board battery charger or serialized battery.

Warranty Code	Product Group	Warranty Period
AC	Batteries	3 Years.
AD	Off-Board Battery Chargers	5 Years.
EA	Pro-Turn EV and Pro-Stance EV Mowers	5 Years or 1500 Hours, Whichever Comes First. No Hour Limit for First 2 Years.

### Special Limitations

The charts below detail special limitations to this warranty.

Warranty Term Limitations	Warranty Period
Cloth, plastic and rubber components, mower blades and tires.	Components are covered for manufacturer's defect only, not wear.
Digital display panel and electric failsafe parking brake.	2 Years.
Traction drive gear oil.	Oil is covered for warranty repairs only, not maintenance.

### Exclusions – Items Not Covered by This Warranty

- Parts that are not genuine Gravely service parts are not covered by this warranty and may void the warranty if the parts result in premature wear or damage to the product.
- Damages resulting from the installation or use of any part, accessory, or attachment which is not approved by the AriensCo for use with product(s) identified herein are not covered by this warranty.
- Any misuse, alteration, improper assembly, improper adjustment, neglect, or accident which requires repair is not covered by this warranty.
- **Any tampering with the hour meter voids any and all warranties.**
- Products are designed to the specifications in the area that the product was originally distributed. Different areas may have significantly different legal and design requirements. This warranty is limited to the requirements in the area in which the unit was originally distributed. AriensCo does not warrant this product to the requirements of any other area. Warranty service is limited to service within the area originally distributed.
- In countries other than the United States and Canada, contact the AriensCo dealer for warranty policies that govern within your country. Rights may vary from country to country and within any one country.

### Parts and Accessories

Service replacement parts and non-serialized accessories are warranted for 90 days from date of purchase. Labor is not included.

## Customer Responsibilities

**Register the product immediately at the time of sale.** If the dealer does not register the product, the customer must register the unit on-line at [www.gravely.com](http://www.gravely.com).

To obtain warranty service, the **original purchaser** must:

- Ensure that the maintenance and adjustments explained in the Operator's Manual are routinely completed.
- Promptly notify AriensCo or an authorized Gravely EV dealer of the need for warranty service.
- Transport the product to and from the place of warranty service at owner's expense.
- Have the warranty service performed by an authorized Gravely EV dealer.

To find an authorized dealer use the dealer locator on our websites, or contact us by mail or phone.

<b>Globally except Australia or New Zealand:</b>	<b>Australia:</b>	<b>New Zealand:</b>
AriensCo 655 W. Ryan Street Brillion, WI 54110 Phone: (920) 756 - 4688 <a href="http://www.gravely.com">www.gravely.com</a>	Roy Gripske & Sons Pty Ltd 11 Sodium Street Narangba Queensland 4504 Australia Phone: (61130) 036 3004 <a href="http://www.rgs.com.au">www.rgs.com.au</a>	Masport Ltd 320 Ti Rakau Drive East Tamaki Auckland 2013 New Zealand Phone: 0800 627 7678 <a href="http://www.masport.co.nz">www.masport.co.nz</a>

### Disclaimer

AriensCo may from time to time change the design of its products. Nothing contained in this warranty shall be construed as obligating the AriensCo to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

### Limitation of Remedy and Damages

AriensCo liability under this warranty, and under any implied warranty that may exist, is limited to repair of any defect in workmanship, and repair or replacement of any defective part. AriensCo shall not be liable for incidental, special, or consequential damages (including lost profits). Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

AriensCo shall not be held liable for damages, including premature wear and tear, or injuries caused by installation of unauthorized parts and accessories or for parts and accessories not installed by an authorized Gravely dealer.

### Australian Consumer Law

The following applies solely to warranties subject to Subsection 102(1) of the Australian Consumer Law: Our goods come with guarantees that cannot be excluded by the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

### Disclaimer of Further Warranty

AriensCo makes no warranty, express or implied, other than what is expressly made in this warranty. If the law of your state provides that an implied warranty of merchantability, or an implied warranty of fitness for particular purpose, or any other implied warranty, applies to AriensCo then any such implied warranty is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

*This warranty gives you specific legal rights, and you may also have other rights which vary from region to region.*